



AF/3626

Attorney Docket No. YOR920000164US1

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**Patent Application**

Applicant(s): A. Dan et al.  
Docket No.: YOR920000164US1  
Serial No.: 09/642,526  
Filing Date: August 18, 2000  
Group: 3626  
Examiner: Milan S. Kapadia

I hereby certify that this paper is being deposited on this date with the U.S. Postal Service as first class mail addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Signature: V. Bencivenga Date: November 19, 2003

Title: Electronic Service Level Agreement for  
Web Site and Computer Services Hosting

TRANSMITTAL LETTER

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Sir:

Submitted herewith are the following documents relating to the above-identified patent application:

- (1) Response to Final Office Action; and
- (2) Notice of Appeal.

In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **International Business Machines Corporation Deposit Account No. 50-0510** as required to correct the error.

Respectfully submitted,

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Date: November 19, 2003